



**V.V.VANNIAPERUMAL COLLEGE FOR WOMEN**  
(Belonging to Virudhunagar Hindu Nadars)  
An Autonomous Institution Affiliated to Madurai Kamaraj University  
Re-accredited with 'A' Grade (3<sup>rd</sup> cycle) by NAAC  
Virudhunagar-626 001



## INTERNAL QUALITY ASSURANCE CELL



### Report on Student Satisfaction Survey 2021-2022

Student satisfaction survey was collected from all under graduate and post graduate students. 3704 students gave their valuable feedback about Infrastructure of the College and Spacious and Ventilated class, Clean and Eco-friendly Campus, Hygienic Drinking Water Facility, Maintenance and Cleanliness of Wash Rooms, Transport and Conveyance Facilities, Provision of amenities such as Store, Canteen, Xerox center, DTP, Bank Extension Counter and ATM, Accessibility of library sources and online educational resources, Browsing facility / Smart classroom / LCD Projector, Digital Mode of Communication, Support and assistance of Office staff and questions relating to Learning Resources, Teaching and Evaluation, Infrastructure, Promoting Research Culture, Moulding Student's Personality, Participative Management and Student Support and Progression.

Students are highly satisfied with the Relevance of the curriculum to the student's needs, Competence of the Teachers, Eco-friendly campus, execution of student-faculty research forum, Social Welfare Programmes like Blood Donation camps / Extension Service activities through NSS, YRC, RRC, *etc.* the formation and function of Union Cabinet & various committees, motivation for the advanced learners through Cash Awards /Gold Medals/ Prizes.

There are few grey areas where students feel that there should be improvement on maintenance and cleanliness of wash rooms, usage of technical aids such as LCD, Smart board, the provisions for RO water, transport & uninterrupted power supply and Internet browsing facility. More number of opportunities are to be provided for the student's Interaction with Principal/Managing Board.


#### Action taken report

The following actions have been taken to resolve the grey areas:

1. High speed internet browsing facility has been provided to the students.
2. Cleanliness of wash rooms are maintained through constant monitoring.
3. Usage of technical aids in teaching and learning has been increased for the betterment of student's community.
4. RO water & uninterrupted power supply are provided to the students.
5. More number of interaction sessions with Principal/Managing Board has been arranged.

  
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**Dr. R. Barani**  
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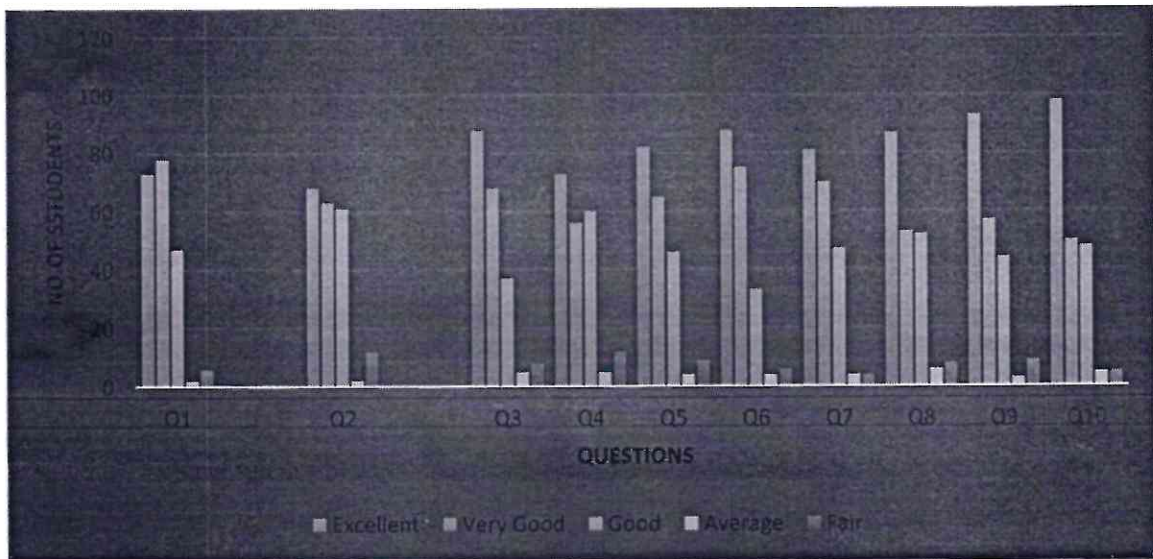
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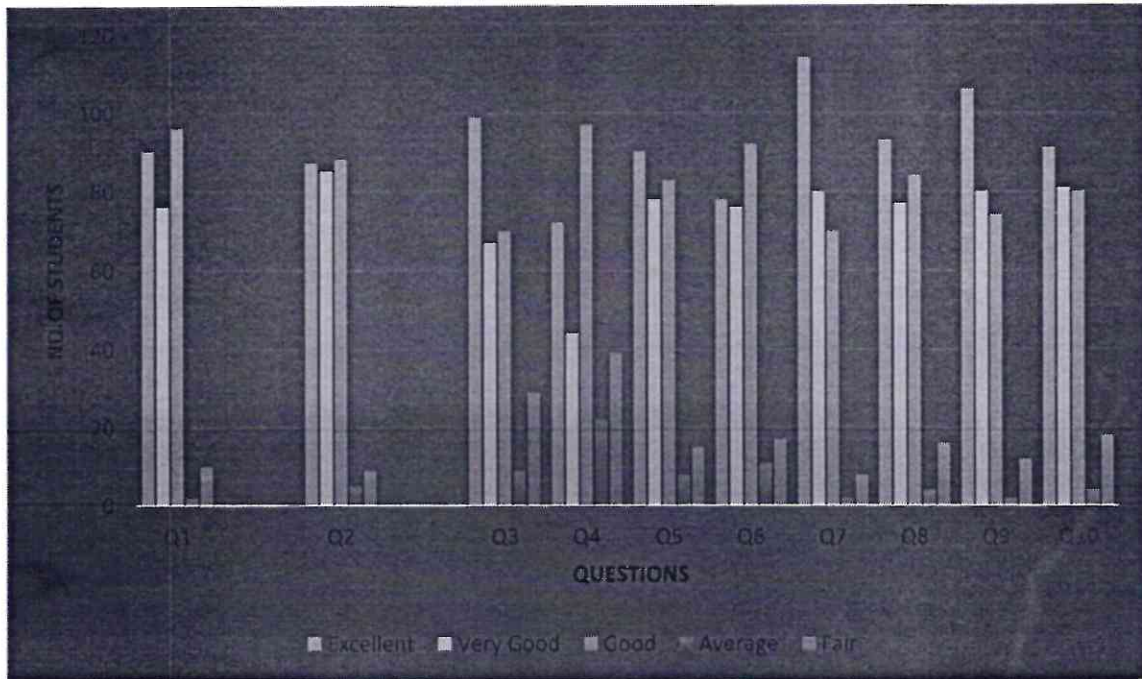
**Student Satisfaction Survey (2021-2022)**

**PG - II YEAR**

S.No.	Questions	Particulars	Excellent	Very Good	Good	Average	Fair
1.	Infrastructure of the College and spacious and ventilated class	Q1	73	78	47	2	6
2.	Clean and Eco-friendly campus	Q2	68	63	61	2	12
3.	Hygienic drinking water facility	Q3	88	68	37	5	8
4.	Maintenance and cleanliness of wash rooms	Q4	73	56	60	5	12
5.	Transport and conveyance facilities	Q5	82	65	46	4	9
6.	Provision of amenities such as Store, Canteen, Xerox center, DTP, Bank Extension Counter and ATM	Q6	88	75	33	4	6
7.	Accessibility of library sources and online educational resources	Q7	81	70	47	4	4
8.	Browsing facility / Smart classroom / LCD Projector	Q8	87	53	52	6	8
9.	Digital Mode of Communication (SMS System – Attendance and Marks)	Q9	93	57	44	3	9
10.	Support and assistance of Office staff	Q10	98	50	48	5	5



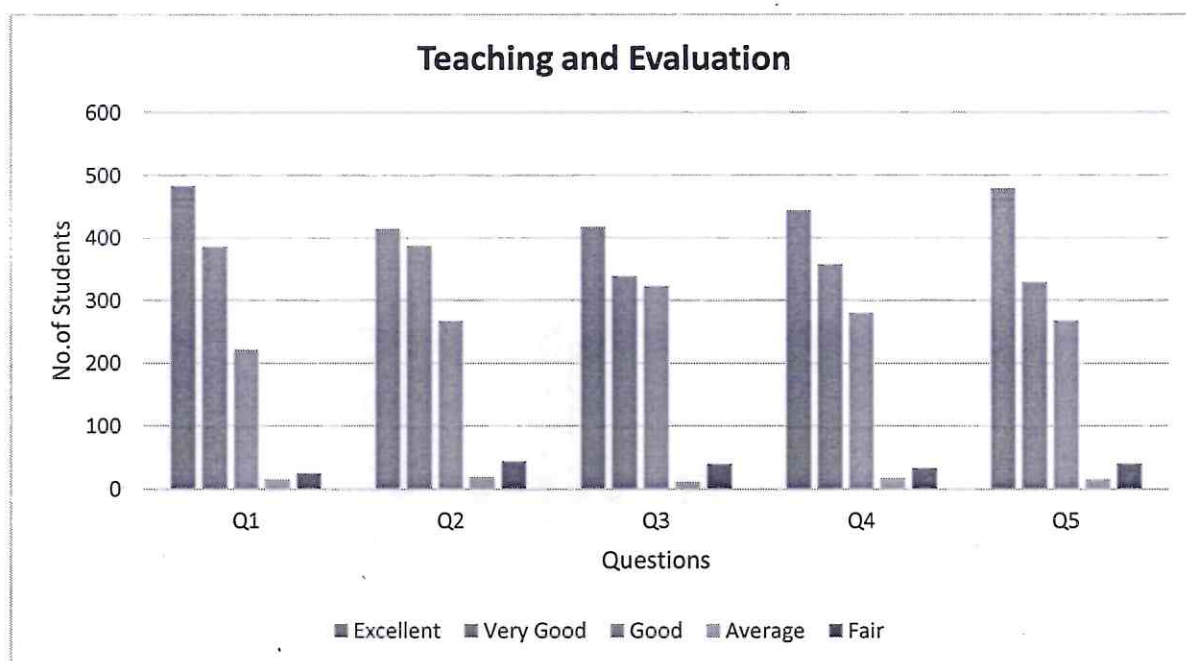




It is clear from the above table that 95.6% of the student have given ranking for Infrastructure of the college and spacious and ventilated class. 41.6% of the student have given highest ranking for the accessibility of library sources and online educational resources is excellent. Out of 274 students surveyed, 106 students have given rating for digital mode of communication is excellent. 99 students have felt that the statement 'hygienic drinking water facility' is excellent. 33.9% students have felt that the browsing facility/Smart classroom / LCD Projector is excellent. 33.2% of the students have opined that the support and assistance of office staff is excellent. 32.8% of the students felt that the transport and conveyance facilities is excellent. 31.8 % of the students have rated clean and eco-friendly campus is excellent. 33.6% of the students have rated that the provision of amenities such as store, canteen, xerox center, DTP, bank extension counter is good. 22.3% of the students are dissatisfied with the maintenance and cleanliness of wash rooms.

## II. Teaching and Evaluation

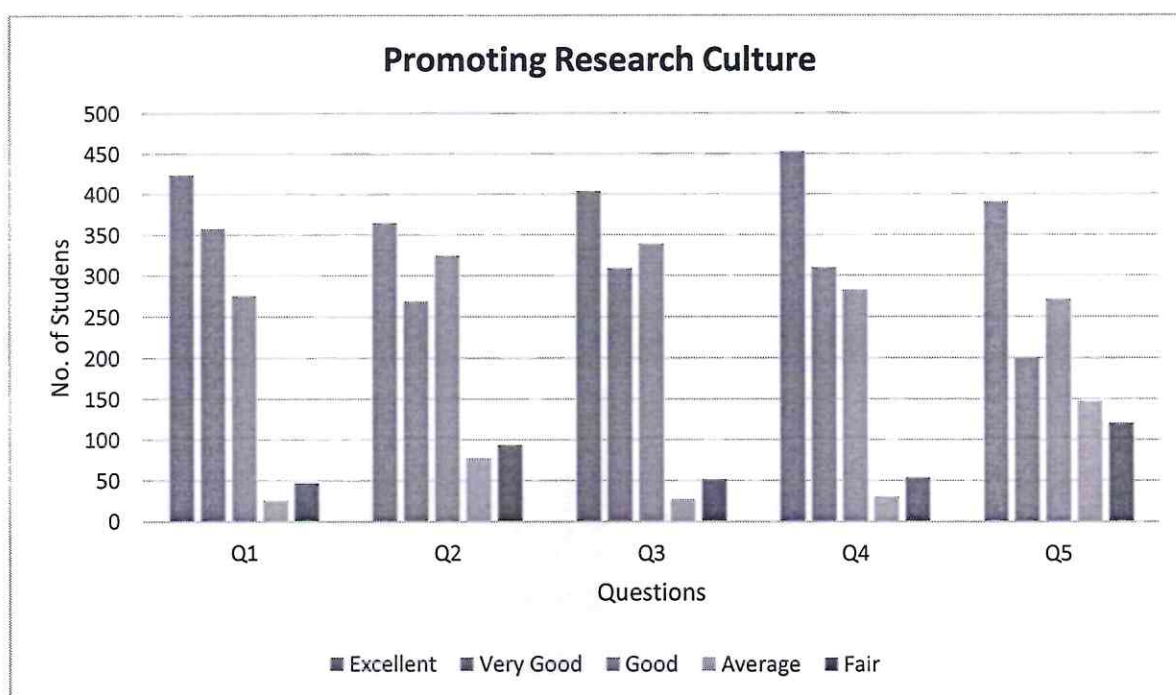
S.No.	Questions	Particulars	Excellent	Very Good	Good	Average	Fair
1.	Competence of the Teachers	Q1	483	386	222	15	25
2.	Completion of the Syllabus on time	Q2	414	387	267	19	44
3.	Teaching techniques and methods adopted	Q3	417	339	323	12	40
4.	Regulation of Internal Tests, Assignments, Seminars, Oral and written quizzes	Q4	444	357	280	17	33
5.	Conduct of Summative examinations	Q5	479	329	268	15	40



The students' opinion about the teacher learning evaluation has been depicted. 96.5% of the students are highly satisfied with the 'Competence of the Teachers'. 95.5% of the students rated 'Regulation of Internal Tests, Assignments, Seminars, Oral and written quizzes' as 'good' to 'excellent'. 95.4% of the students are satisfied with the 'Teaching techniques and methods adopted'. 95.1% of the students appreciated that 'Conduct of Summative examinations' was organized in an excellent way and 94.4% of the students expressed that the faculty members have completed of the syllabus on time.

#### IV. Promoting Research Culture

S.No.	Questions	Particulars	Excellent	Very Good	Good	Average	Fair
1.	Execution of Student –Faculty Research Forum	Q1	424	358	276	26	47
2.	Internet browsing facility	Q2	365	269	325	78	94
3.	Participation /Presentation of papers in Seminars/ Workshops/ Conferences	Q3	404	309	339	27	52
4.	Teachers assistance in Getting research grant for carrying out project work	Q4	453	310	283	31	54
5.	Internship / Field visit / Study Tour	Q5	391	201	271	147	121

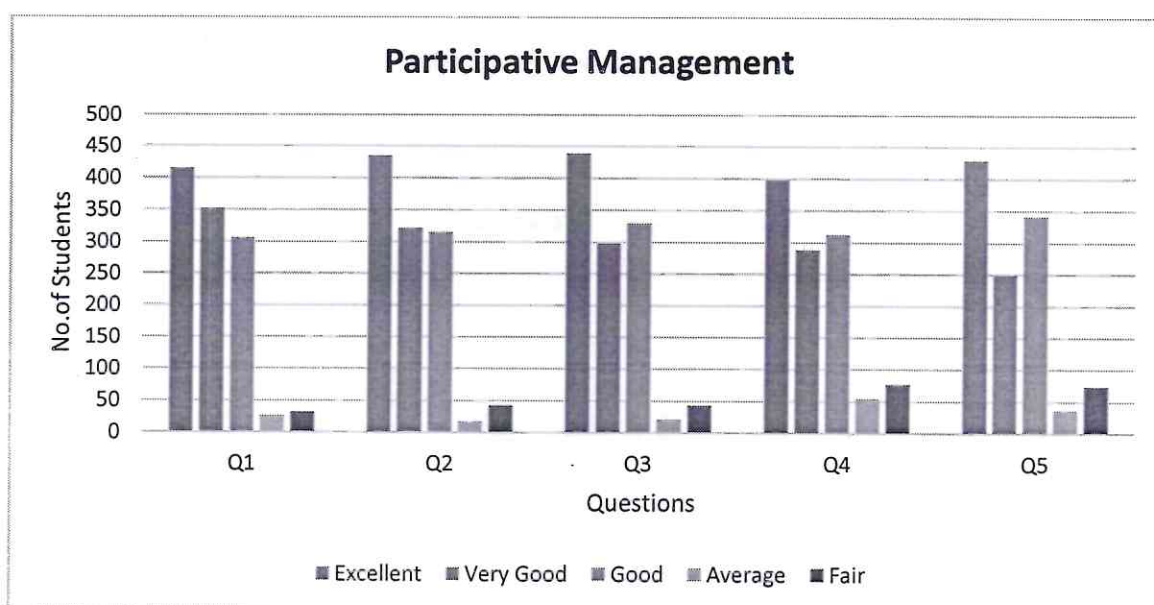


The students' survey about the promoting research culture teacher has been depicted. 93.5% of the students are highly satisfied with the execution of student –faculty research forum. 93% of the students rated participation/presentation of papers in Seminars/Workshops/ Conferences as 'good' to 'excellent'. 92.5% of the students opined that 'Teachers assistance in getting research grant for carrying out project work' as 'good' to 'excellent'. 23.7% of the students have dissatisfaction towards the Internship/Field visit/Study Tour. 15.2% of the students have dissatisfaction towards the Internet browsing facility.



## VI. Participative Management

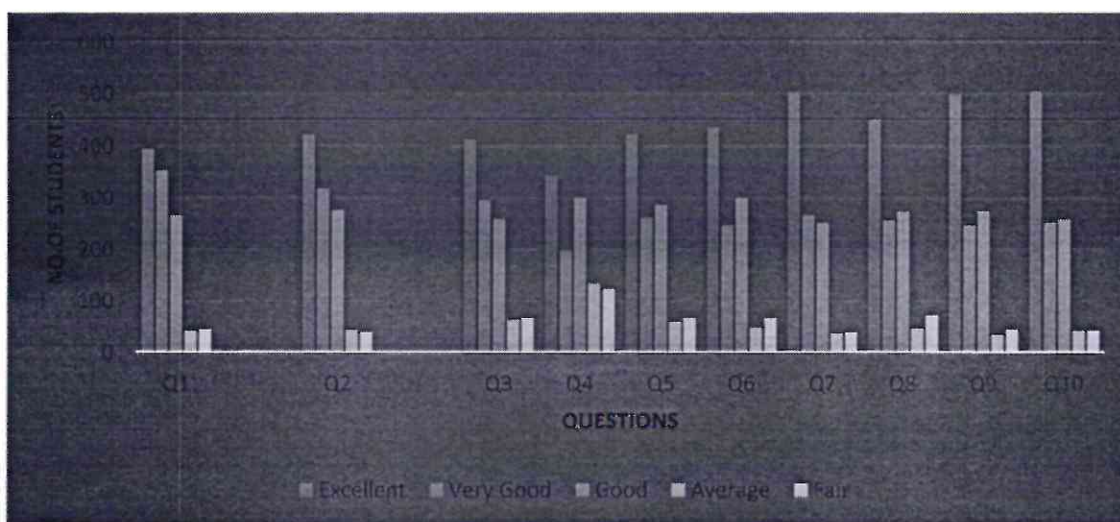
S.No.	Questions	Particulars	Excellent	Very Good	Good	Average	Fair
1.	Formation and function of Union Cabinet & various Committees	Q1	415	352	306	26	32
2.	Students' representation in Board of Studies/ Department Student Council	Q2	435	322	315	17	42
3.	Students' representation in Student Support & Service Forums	Q3	439	298	330	21	43
4.	Interaction with Principal/Managing Board	Q4	399	288	312	55	77
5.	Strengthening Team Spirit through House System	Q5	429	250	342	36	74



The students' survey about participative management has been depicted. 94.9% of the students are highly satisfied with the formation and function of Union Cabinet & various committees. 94.8% of the students rated students' representation in Board of Studies/ Department Student Council as 'good' to 'excellent'. 94.3% of the students opined that 'Students' representation in Student Support & Service Forums' as 'good' to 'excellent'. 11.7% of the students have dissatisfaction towards the Interaction with Principal/Managing Board. 9.7% of the students have dissatisfaction towards the strengthening team spirit through house system.

## UG – II Year

S.No.	Questions	Particulars	Excellent	Very Good	Good	Average	Fair
1.	Infrastructure of the College and spacious and ventilated class	Q1	394	353	266	41	45
2.	Clean and Eco-friendly campus	Q2	422	318	277	43	39
3.	Hygienic drinking water facility	Q3	413	296	260	63	67
4.	Maintenance and cleanliness of wash rooms	Q4	344	198	301	134	122
5.	Transport and conveyance facilities	Q5	423	263	287	60	66
6.	Provision of amenities such as Store, Canteen, Xerox center, DTP, Bank Extension Counter and ATM	Q6	436	248	301	48	66
7.	Accessibility of library sources and online educational resources	Q7	504	268	252	36	39
8.	Browsing facility / Smart classroom / LCD Projector	Q8	450	257	274	46	72
9.	Digital Mode of Communication (SMS System – Attendance and Marks)	Q9	499	247	275	34	44
10.	Support and assistance of Office staff	Q10	504	253	259	41	42



From the above table it is inferred that 92.7 % of the students have given highest ranking for Infrastructure of the college and spacious and ventilated class. 45.9% of the student have given highest ranking for the accessibility of library sources and online educational resources and that the support and assistance of office staff are excellent. Out of 1099 students surveyed, 499 of the student have given ranking for digital mode of communication is excellent. 450 students have felt that browsing facility/Smart classroom / LCD Projector is excellent. 39.7% of the students have given rating for provision of amenities such as store, canteen, xerox center, DTP, bank extension counter is excellent.

In the above table among all the components, 92.9% of the students have given highest ranking for Infrastructure of the college and spacious and ventilated class. 48.6% of the student have given ranking for the support and assistance of office staff is excellent. Out of 988 students surveyed, 461 of the student have given ranking for the accessibility of library sources and online educational resources is excellent. 442 students have felt that digital mode of communication is excellent. 43.8% of the students have felt that the browsing facility/Smart classroom / LCD Projector is excellent. 38.6% of the students have given rating for provision of amenities such as store, canteen, xerox center, DTP, bank extension counter is excellent. 36.6% of the students felt that hygienic drinking water facility is excellent. 36.1% of the student felt that the transport and conveyance facilities is excellent. 35.5 % of the students have rated clean and eco-friendly campus is excellent. 23.3% of the students have dissatisfaction with the maintenance and cleanliness of wash rooms.



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